

Corporate Social Responsibility Statement

Panificio Italiano are committed to corporate social responsibility (CSR).

Our areas of focus for Corporate Responsibility are:

- **workplace** – focusing on the rights and well-being of employees and other workers in the value chain
- **market place** – including areas such as the impact of its products or services, supply chain issues, as well as fair trading, corporate taxes and anti-bribery.
- **environment** – concerned with the organisation’s environmental impact
- **community** – focusing on how the organisation’s activities positively or negatively affect the societies in which they operate.

We address the four main areas of CSR in separate policy statements, such as our **Environment Statement and Commitment (which covers the Panificio Italiano commitment to the local community)**, our company **Anti-Bribery and Corruption Policy** and our **Modern Anti-Slavery Statement**.

The company are committed to Business sustainability, addressing the ethics of our organization, our activities and how we operate, in a way that is viable over the long term.

Panificio Italiano have set our values to Corporate responsibility and our strategies are formed from carrying out impact analysis on the following factors;

Political Ethical Economic Social and Technology.

We scrutinize each area of the business against the five areas, prior to forming and finalizing our strategy

Committing to this simple but important analysis mean we can at least meet, if not improve our commitments to CR, which is to maximize the positive impact of operations and minimize any negative effects.

We want to be the best

Our company wants to be known as a ‘good practice’ business and we operate transparently across our business to our customers and we expect our supplier to be transparent to. Therefore, we became a SEDEX member. It allows your customers to view your policies, procedures, audit reports, inspections and company documentation. This, along with our company AA rating status from the British Retail Consortium (BRC).

The need to focus on CR has become increasingly apparent over recent decades. There has been sustained attention on environmental disasters, poor labour standards and the responsibility that consumers and companies in developed countries have for global value chains. Panificio Italiano will not trade with any suppliers or customers if they can’t demonstrate their commitment to CSR, as we do.

Being able to trust a business’s genuine focus on CR is crucial for restoring and maintaining our consumer confidence. We want to ‘do the right thing’ by our customers and employees.

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